Schedule 34

# MHHS Migration

**Published** 06 November 2026

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# SCHEDULE 34

## MHHS Migration

Version: 1.2 Effective Date: 06 November 2026

| | |
|---|---|
| Domestic Suppliers | Mandatory for electricity |
| Non-Domestic Suppliers | Mandatory for electricity |
| Gas Transporters | N/A |
| Distribution Network Operators | Mandatory |
| DCC | N/A |
| Metering Equipment Managers | Mandatory for electricity |
| Non-Party REC Service Users | N/A |

*Change History*

| Version Number | Implementation Date | Reason for Change |
|---|---|---|
| 1.0 | 22 September 2025 | R0209, R0241 |
| 1.1 | 27 February 2026 | R0293 |
| 1.2 | 06 November 2026 | R0328 |

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# 1 Introduction

1.1. This REC Schedule sets out the processes to be followed to enact MHHS Migration or MHHS Reverse Migration. MHHS Migration and MHHS Reverse Migration involve a number of Market Participants with associated requirements governed within both the BSC and this Code. References to the Supplier Meter Registration Service and Advanced / Smart Data Service Agents are included for information only. Any requirements on the organisations which provide these services are defined and governed within the BSC.

1.2. Paragraphs 2 and 3 define separate processes for:

(a) MHHS Migration enacted at the same time as a Switch or Initial Registration;

(b) MHHS Migration enacted as a change of Supplier Agent with no concurrent Switch or Initial Registration; and

(c) MHHS Reverse Migration as a result of a Switch or Initial Registration, where an MHHS Metering Point is registered by a Gaining Supplier that is not MHHS Activated.

1.3. When enacting an MHHS Migration, the Electricity Supplier is expected to initiate an Advanced / Smart Data Service Agent and Meter Operator Agent (MOA) Appointment at the same time. A Metering Point will be deemed to be MHHS Migrated where a successful Supplier Agent Appointment takes effect with either or both the Meter Operator Agent and/or Advanced / Smart Data Service Agent being successfully Appointed using a DIP Market Message. As long as at least one appointment is successful, then the Metering Point will have been MHHS Migrated.

1.4. For a Metering Point that has been MHHS Migrated (and which has not been MHHS Reverse Migrated), the standard processes for Appointing Meter Operator Agents shall be followed, as defined in Part D of the Metering Operations Schedule. For a Metering Point that has not been MHHS Migrated, the standard processes for Appointing Meter Operator Agents shall be followed, as defined in Part E of the Metering Operations Schedule.

1.5. Associated Import / Export Metering Points are not required to undergo MHHS Migration at the same time. Where the same electricity Metering Asset is being utilised for the measurement of either:

a) Import by Metering Points registered in the legacy Settlement arrangements and Export by Metering Points registered in the MHHS Settlement arrangements; or,

b) Import by Metering Points registered in the MHHS Settlement arrangements and Export by Metering Points registered in the legacy Settlement arrangements,

the same Meter Operator Agent shall be Appointed to all of the Import and Export Metering Points. This Meter Operator Agent must be Qualified for operations in relation to both arrangements.

1.6. MHHS Migration of Complex Sites should be managed carefully, with co-ordination between all relevant Electricity Suppliers and their chosen Supplier Agents.

1.7. The sending of DIP Market Messages detailed in this REC Schedule is mandatory. Where DIP Market Messages are used to send information to a Distribution Network Operator from the relevant Supplier Meter Registration Agent, the Distribution Network Operator shall subscribe to receive the relevant DIP Market Message or, access the information via internal communication channels.

1.8. All Metering Points Created following MHHS Go-Live shall be established as MHHS Metering Points.

1.9. Where a Metering Point has been Created before MHHS Go-Live, with an Initial Registration initiated after MHHS

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Go-Live by an Electricity Supplier that is MHHS Activated, the Electricity Supplier shall follow the new connection migration process in Paragraph 2 of this REC Schedule. Initial Registration after MHHS Go-Live by an Electricity Supplier that is not MHHS Activated shall follow the legacy process, as defined in Part E of the Metering Operations Schedule.

1.10. Where a Metering Point has been Created after MHHS Go-Live, with an Initial Registration initiated by an Electricity Supplier that is MHHS Activated, the Electricity Supplier shall follow the standard MOA Appointment with Initial Registration process, as defined in Part D of the Metering Operations Schedule. Initial Registration after MHHS Go-Live by an Electricity Supplier that is not MHHS Activated shall follow the New Connection Reverse Migration process, as defined in Paragraph 3 of this REC Schedule.

# 2 MHHS Migration

2.1. Electricity Suppliers can choose when to migrate individual Metering Points in line with the agreed MHHS Migration Plan. There is no requirement for MHHS Activated Electricity Suppliers to enact MHHS Migration where they gain a Metering Point as part of a Switch or Initial Registration.

2.2. To facilitate the process, the Supplier Meter Registration Agent will, on receipt of information from the Central Switching Service indicating that a Switch or Initial Registration has been initiated for a Metering Point currently settling under legacy arrangements, send site information to the Gaining Supplier via both legacy Market Messages and DIP Market Messages in accordance with BSCP708.

2.3. Where an Electricity Supplier chooses not to enact MHHS Migration as part of a Switch or Initial Registration, it shall follow legacy arrangements to Appoint Supplier Agents in accordance with Part E of the Metering Operations Schedule and the BSC. Where an Electricity Supplier chooses to enact MHHS Migration, the transmission of an IF-036 Market Message (SMRS Notification of Supplier Agent Appointment and Supporting Info) relating to either or both the Meter Operator Agent and/or the Advanced / Smart Data Service Agent will indicate that MHHS Migration has occurred and the Metering Point is now operating under MHHS arrangements.

2.4. Where a Related Metering Point relationship exists, as part of an MHHS Migration the Meter Operator Agent and Advanced / Smart Data Service Agent Appointments, shall only be progressed through migration in relation to the Primary Related Metering Point. The MHHS Migration status of the Secondary Related Metering Point(s) shall be the same as the Primary Related Metering Point.

2.5. As Associated Import / Export Metering Points will be MHHS Migrated independently, the standard Supplier Meter Registration Service validation will be disapplied to enable the Electricity Supplier for the Export Metering Point to initiate a Meter Operator Agent Appointment (but subject to Paragraph 1.6).

2.6. Once the Supplier Agent Appointments have been initiated, MHHS Migration will complete unless one or more of the following events occur:

a) a notification of a Pending Registration is received by the Electricity Retail Data Service from the Central Switching Service for the Metering Point. In this case, the Appointment that had been initiated by the existing Electricity Supplier as part of the migration shall be treated as lapsed;

b) neither the Meter Operator Agent nor the Data Service Agent accept the Appointment request and there have been no further requests for a Supplier Agent Appointment for that date triggered by the Electricity Supplier; or

c) a notification of a Cancelled Registration is received by the Electricity Retail Data Service from the Central Switching Service for the Metering Point. In this case, the Appointment that had been initiated by the Gaining Supplier as part of a Switch or Initial Registration shall be treated as lapsed;

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**MHHS Migration with Switch**

2.7. The process below shall be followed where MHHS Migration is enacted as part of a Switch. This process is applicable to all types of Metering Asset, unless otherwise stated.

| Ref | When | Action | From | To | Information Required | Method |
|---|---|---|---|---|---|---|
| 2.7.1 | Within 60 minutes of receipt of a Notification to New Supplier of Site Information by the Gaining Supplier (MHHS IF-002 Notification to New Supplier of Site Information) indicating that a Switch Request is Pending.<br><br>As described in BSCP708, prior to this step, where the Metering Point is currently a Non-MHHS Metering Point and the Gaining Supplier is MHHS Activated, the SMRS will issue both the MHHS IF-002 and also the D0217 (Confirmation of the Registration of a Meter Point) and D0260 (Notification from MPAS of Old Supplier Registration Details) Market Messages to the Gaining Supplier. If the Gaining Supplier chooses not to migrate the Metering Point then it will Appoint the MOA in accordance with the process in Part E of the Metering Operations Schedule. | Send MOA Appointment request.<br><br>The Gaining Supplier shall ensure the chosen MOA is acceptable based on the Premises, Market Segment and meter type. | Gaining Supplier | SMRS | MHHS IF-031 Supplier Agent Appointment Request | DIP Interface |
| 2.7.2 | Following receipt of the notification referenced in 2.7.1 and in accordance with BSCP708 | Validate MOA Appointment request.<br><br>If Appointment is accepted, proceed to 2.7.5, otherwise proceed to 2.7.3. | SMRS | | Internal Process | N/A |
| 2.7.3 | Following 2.7.2 where the Appointment is not accepted. | Send notification that the proposed MOA Appointment has been rejected by the SMRS. | SMRS | Gaining Supplier | MHHS IF-032 SMRS Supplier Agent Appointment Request Response - rejection | DIP Interface |
| 2.7.4 | Within 60 minutes of receipt of the notification | Manage rejection of proposed | Gaining | | Internal Process | N/A |

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| | referenced in 2.7.3.<br><br>Electricity Suppliers are only required to issue the new Appointment request within 60 minutes for 90% of Appointment rejections, with the remaining being processed by the end of the following Working Day. | MOA Appointment.<br><br>Where the rejection is of a type the Gaining Supplier can resolve without involving other industry parties, send a corrected MHHS IF-031.<br><br>If the Gaining Supplier needs to involve other industry parties to resolve the issue, then reasonable endeavours shall apply.<br><br>Restart process from 2.7.1. | Supplier | | | |
| 2.7.5 | Following 2.7.2 where the Appointment is accepted. | Send notification that the proposed MOA Appointment has been accepted by the SMRS. | SMRS | Gaining Supplier | MHHS IF-032 SMRS Supplier Agent Appointment Request Response - acceptance | DIP Interface |
| 2.7.6 | At the same time as 2.7.5. | Update MOA Appointment and issue MOA Appointment validation request. | SMRS | Gaining MOA | MHHS IF-033 SMRS Request for Supplier Agent Appointment | DIP Interface |
| 2.7.7 | Following receipt of the notification referenced in 2.7.6. | Perform validation checks to confirm Electricity Supplier contract is in place and it has the correct Qualification to be Appointed for the specific Metering Point.<br><br>If Appointment is accepted, proceed to 2.7.11, otherwise proceed to 2.7.8. | Gaining MOA | | Internal Process | N/A |
| 2.7.8 | Within 60 minutes of receipt of the notification referenced in 2.7.6 where Appointment is to | Reject proposed MOA Appointment and delete any metering details received within | Gaining MOA | SMRS | MHHS IF-034 Supplier Agent Appointment Request Response to SMRS - rejection | DIP Interface |

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| | be rejected.<br><br>MOAs are only required to issue the response to the Appointment request within 60 minutes for 90% of Appointment requests, with the remaining being processed by the end of the following Working Day. | 30 days. | | | | |
| 2.7.9 | Following receipt of the rejection notification referenced in 2.7.8 in accordance with BSCP708. | Issue MOA Appointment outcome | SMRS | Gaining Supplier | MHHS IF-035 SMRS Appointment Status Notification - rejection | DIP Interface |
| 2.7.10 | As soon as reasonably practicable following receipt of the notification referenced in 2.7.9. | Manage rejection of proposed MOA Appointment.<br><br>Once resolved initiate new MOA Appointment and follow the process from step 2.7.1. | Gaining Supplier | | Internal Process | N/A |
| 2.7.11 | Within 60 minutes of receipt of the notification referenced in 2.7.6 where Appointment is to be accepted.<br><br>MOA are only required to issue the response to the Appointment request within 60 minutes for 90% of Appointment requests, with the remaining being processed by the end of the following Working Day. | Accept proposed MOA appointment. | Gaining MOA | SMRS | MHHS IF-034 Supplier Agent Appointment Request Response to SMRS - acceptance | DIP Interface |
| 2.7.12 | Following receipt of the acceptance notification referenced in 2.7.11 in accordance with BSCP708. | Issue MOA Appointment outcome | SMRS | Gaining Supplier<br><br>Gaining MOA | MHHS IF-035 SMRS Appointment Status Notification -acceptance | DIP Interface |
| 2.7.13 | By Gaining Supplier Effective From Date | Send MOA de-appointment using legacy Market Messages. | Losing Supplier | Losing MOA | D0151 Termination of Appointment of Contract by Supplier | Electronic or other method, as agreed |
| 2.7.14 | Following receipt of the acceptance | Publish MOA Appointment details | SMRS | Losing MOA | D0170 Request for Metering | Electronic or |

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| | notification referenced in 2.7.11 in accordance with BSCP708. | and request that MTDs are sent.<br><br>Separate notifications shall be issued for Primary Related Metering Point and Secondary Related Metering Points (if applicable). | | | System Related Details | other method, as agreed |
| 2.7.15 | Within 2WD of receipt of the notification in 2.7.14 for Advanced Metering Assets and Traditional Metering Assets.<br><br>No further action is required for Smart Metering Assets. | Send MTDs for the Metering Point and any Secondary Related Metering Points. Where the MTDs change before the Gaining MOA effective from date, the Losing MOA shall send revised MTDs.<br><br>The Losing MOA shall not wait for the de-appointment notification in 2.7.13 before issuing the MTDs.<br><br>For NHH Advanced Meters, the Losing MOA will need to convert the legacy MTDs (which were previously communicated in a D0149/D0150 and D0313) into a D0268 prior to sending.<br><br>For Advanced Metering Assets, the D0268 is to be sent in all circumstances, even if no Metering Asset is present on site, unless the MOA does not have sufficient information to fully | Losing MOA | Gaining MOA | **Advanced Metering Assets**<br><br>D0268 Advanced Meter Technical Details<br><br>D0383 Notification of Commissioning Information<br><br>D0384 Notification of Commissioning Status<br><br>or<br><br>**Traditional Metering Assets**<br><br>D0149 Notification of Mapping Details.<br><br>D0150 Traditional Meter Technical Details | Electronic or other method, as agreed |

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| | | populate group 01A.<br><br>For Traditional Metering Assets, the D0150 is to be sent in all circumstances. The D0149 would not be issued where there is no Metering Asset. | | | | |
| 2.7.16 | If required, and no earlier than 3WD following receipt of the notification in 2.7.12, for Advanced Metering Assets and Traditional Metering Assets. | Request missing MTDs where these are required by the Gaining MOA and have not been received. | Gaining MOA | Losing MOA | D0170 Request for Metering System Related Details | Electronic or other method, as agreed |
| 2.7.17 | As soon as reasonably practicable, following receipt of the notification in 2.7.16. | Send MTDs.<br><br>Where the Losing MOA is unable to issue MTDs, it shall report this to the Electricity Supplier. Where the missing MTDs arise as a result of a Switch, any query by the Losing MOA should be directed to the Losing Supplier. | Losing MOA | Gaining MOA | **Advanced Metering Assets**<br><br>D0268 Advanced Meter Technical Details<br><br>D0383 Notification of Commissioning Information<br><br>D0384 Notification of Commissioning Status<br><br>or<br><br>**Traditional Metering Assets**<br><br>D0149 Notification of Mapping Details.<br><br>D0150 Traditional Meter Technical Details | Electronic or other method, as agreed |
| 2.7.18 | Following 2.7.11, in accordance with BSCP708. | Determine processing treatment e.g. whether the MOA Appointment is effective on the | SMRS | | Internal Process | N/A |

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| | | next day or a future date.<br><br>For retrospective MOA Appointments proceed to 2.7.19, otherwise proceed to 2.7.20. | | | | |
| 2.7.19 | Following 2.7.18 (where the MOA Appointment is retrospective. | Publish notification of MOA Appointment and MTDs for the Metering Point and any Secondary Related Metering Points. | SMRS | Gaining Supplier<br><br>Gaining MOA<br><br>SDS/ADS<br><br>DNO<br><br>EES Provider | MHHS IF-036 SMRS Notification of Supplier Agent Appointment & Supporting Info | DIP Interface |
| 2.7.20 | For a prospective MOA Appointment:<br><br>a) following a Switch Request cancellation being received from the CSS; or<br>b) following completion of the Secured Active processing from CSS on the day before the MOA effective from date. | Review and re-validate MOA Appointment.<br><br>Where the MOA Appointment is no longer valid e.g. the Switch Request is not Secured or has been cancelled, proceed to 2.7.21, otherwise proceed to 2.7.24. | SMRS | | Internal Process | N/A |
| 2.7.21 | Within the timescales set out in BSCP708, where the Appointment is not taking effect. | Issue MOA Appointment outcome notification to reflect lapsed MOA Appointment. | SMRS | Gaining Supplier<br><br>Gaining MOA | MHHS IF-035 SMRS Appointment Status Notification - rejection | DIP Interface |
| 2.7.22 | Following receipt of the notification in 2.7.21. | Receive notification of lapsed Appointment and delete any metering details received within 30 days. | Gaining MOA | | Internal Process | N/A |

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| 2.7.23 | As soon as reasonably practicable following receipt of the notification referenced in 2.7.21. | Manage rejection of MOA Appointment.<br><br>If required, initiate new MOA Appointment and follow the process from step 2.7.1. | Gaining Supplier | | Internal Process | N/A |
| 2.7.24 | Within the timescales set out in BSCP708, where the Appointment is taking effect. | Publish notification of MOA Appointment and MTDs for Metering Point and any Secondary Related Metering Points. | SMRS | Gaining MOA<br><br>Gaining Supplier<br><br>ADS / SDS<br><br>DNO<br><br>EES Provider | MHHS IF-036 SMRS Notification of Supplier Agent Appointment & Supporting Info | DIP Interface |
| 2.7.25 | Following receipt of the notifications in 2.7.15 / 2.7.17 and 2.7.19 / 2.7.24. | Validate MTDs, including reconciliation with data received from the Gaining Supplier.<br><br>Where discrepancies are identified, the MOA shall resolve these in discussion with the relevant Market Participants. This may delay the ongoing notification in 2.7.26. | Gaining MOA | | Internal Process | N/A |
| 2.7.26 | Within 60 minutes of receipt of the notification in 2.7.24 (subject to any delay as per 2.7.25). | Send MTDs.<br><br>For Advanced Metering Assets, the D0268 is to be sent in all circumstances, even if no Metering Asset is present on site, unless the MOA does not have sufficient information to fully | Gaining MOA | ADS / SDS<br><br>Gaining Supplier<br><br>DNO | **Advanced Metering Assets**<br><br>• D0268 Advanced Meter Technical Details<br><br>• D0384 Notification of Commissioning Status | Electronic or other method, as agreed |

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| | | populate group 01A.<br><br>For Traditional Metering Assets, the D0150 is to be sent in all circumstances. The D0149 would not be issued where there is no Metering Asset. | | | (Electricity Supplier only).<br><br>or<br><br>**Traditional Metering Assets**<br><br>• D0149 Notification of Mapping Details.<br><br>• D0150 Traditional Meter Technical Details | |
| 2.7.27 | Following receipt of the notification in 2.7.24 and 2.7.26. | Validate MTDs, including reconciliation with data received from the SMRS.<br><br>Where discrepancies are identified, the Gaining Supplier shall resolve in discussion with the relevant Market Participants. | Gaining Supplier | | Internal Process | N/A |
| 2.7.28 | On appointment of Gaining MOA and between 5WD and 10WD of 2.7.19 or 2.7.24. | Send Consumer details.<br><br>The D0225 should only be sent where required in accordance with the Transfer of Consumer Data Schedule. | Gaining Supplier | Gaining MOA | D0302 Notification of Customer Details<br><br>D0225 Priority Services Details | Electronic or other method, as agreed |
| 2.7.29 | Within 3WD of 2.7.19 or 2.7.24. | Send notification of Electricity Supplier and MOA appointment. | Gaining MOA | MAP | D0303 Notification of Meter Operator, Supplier and Metering Assets installed/removed by the MOP to the MAP. | Electronic or other method, as agreed |
| 2.7.30 | Within 5WD of 2.7.13. | Send notification of MOA de-appointment. | Losing MOA | MAP | D0303 Notification of Meter Operator, Supplier and Metering Assets installed/removed by the MOP to the MAP. | Electronic or other method, as agreed |

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**MHHS Migration with no Switch**

2.8. The process below shall be followed where MHHS Migration is enacted via a change of Supplier Agent, with no concurrent Switch. This process is applicable to all types of Metering Asset, unless otherwise stated.

| Ref | When | Action | From | To | Information Required | Method |
|---|---|---|---|---|---|---|
| 2.8.1 | Electricity SupplierAs and when required by the , subject to the following:<br><br>a) MHHS MigrationSwitchan with no cannot be applied retrospectively; and<br><br>b) Supplier AgentAppointmentthe Effective From Date shall be no more than 28 days after (but not including) the day on which the IF-031 ( Request) is submitted. | Send MOA Appointment request.<br><br>The Electricity Supplier shall ensure the chosen MOA is acceptable based on the Premises, Market Segment and meter type.<br><br>The Electricity Supplier should note the SMRS processing timescales set out within BSCP708. | Electricity Supplier | SMRS | MHHS IF-031 Supplier Agent Appointment Request | DIP Interface |
| 2.8.2 | BSCPFollowing receipt of the notification referenced in 2.8.1 and in accordance with 708. | Validate MOA Appointment request.<br><br>If Appointment is accepted, proceed to 2.8.5, otherwise proceed to 2.8.3. | SMRS | | Internal Process | N/A |
| 2.8.3 | AppointmentFollowing 2.8.2 where the is not accepted. | Send notification that the proposed MOA Appointment has been rejected by the SMRS. | SMRS | Electricity Supplier | MHHS IF-032 SMRS Supplier Agent Appointment Request Response - rejection | DIP Interface |
| 2.8.4 | As soon as reasonably practicable following receipt of the notification referenced in 2.8.3. | Manage rejection of proposed MOA Appointment.<br><br>Where the rejection is of a type the Electricity | Electricity Supplier | | Internal Process | N/A |

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| | | Supplier can resolve without involving other industry parties, send a corrected MHHS IF-031.<br><br>If the Electricity Supplier needs to involve other industry parties to resolve the issue, then reasonable endeavours shall apply.<br><br>Restart process from 2.8.1. | | | | |
| 2.8.5 | AppointmentFollowing 2.8.2 where the is accepted. | Send notification that the proposed MOA Appointment has been accepted by the SMRS. | SMRS | Electricity Supplier | MHHS IF-032 SMRS Supplier Agent Appointment Request Response - acceptance | DIP Interface |
| 2.8.6 | At the same time as 2.8.5. | Update MOA Appointment and issue MOA Appointment validation request. | SMRS | Gaining MOA | MHHS IF-033 SMRS Request for Supplier Agent Appointment | DIP Interface |
| 2.8.7 | Following receipt of the notification referenced in 2.8.6. | Perform validation checks to confirm Electricity Supplier contract is in place and it has the correct Qualification to be Appointed for the specific Metering Point.<br><br>If Appointment is accepted, proceed to 2.8.11, otherwise proceed to 2.8.8. | Gaining MOA | | Internal Process | N/A |
| 2.8.8 | AppointmentFollowing receipt of the notification referenced in 2.8.6 where is to be rejected.<br><br>This step should be completed by 23:00 where the notification is received before 17:00. | Reject proposed MOA Appointment and delete any metering details received within 30 days.<br><br>The Gaining MOA should note the SMRS processing timescales set out within BSCP708. | Gaining MOA | SMRS | MHHS IF-034 Supplier Agent Appointment Request Response to SMRS - rejection | DIP Interface |
| 2.8.9 | BSCPFollowing receipt of the rejection notification referenced in 2.8.8 in accordance with 708. | Issue MOA Appointment outcome | SMRS | Electricity Supplier | MHHS IF-035 SMRS Appointment Status Notification - rejection | DIP Interface |
| 2.8.10 | As soon as reasonably practicable following receipt of the notification | Manage rejection of proposed MOA Appointment. | Electricity Supplier | | Internal Process | N/A |

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| | referenced in 2.8.9. | Once resolved, initiate new MOA Appointment and follow the process from step 2.8.1. | | | | |
| 2.8.11 | AppointmentFollowing receipt of the notification referenced in 2.8.6 where is to be accepted.<br><br>This step should be completed by 23:00 where the notification is received before 17:00. | Accept proposed MOA appointment. | Gaining MOA | SMRS | MHHS IF-034 Supplier Agent Appointment Request Response to SMRS | DIP Interface |
| 2.8.12 | BSCPFollowing receipt of the acceptance notification referenced in 2.8.11 in accordance with 708. | Issue MOA Appointment outcome. | SMRS | Electricity Supplier<br><br>Gaining MOA | MHHS IF-035 SMRS Appointment Status Notification - acceptance | DIP Interface |
| 2.8.13 | WDWithin 5 of receipt of the notification referenced in 2.8.12. | Send MOA de-appointment using legacy Market Messages. | Electricity Supplier | Losing MOA | D0151 Termination of Appointment of Contract by Supplier | Electronic or other method, as agreed |
| 2.8.14 | BSCPFollowing receipt of the acceptance notification referenced in 2.8.11 in accordance with 708. | Publish MOA Appointment details and request that MTDs are sent.<br><br>Separate notifications shall be issued for Primary Related Metering Points and Secondary Related Metering Points. | SMRS | Losing MOA | D0170 Request for Metering System Related Details | Electronic or other method, as agreed |
| 2.8.15 | Within 2WD of receipt of the request in 2.8.14 for Advanced Metering Assets and Traditional Metering Assets.<br><br>No further action is required for Smart Metering Assets | MTDMetering PointSecondary Related Metering PointMTDMOAMOAMTDSend s for the and any s. Where the s change before the Gaining effective from date, the Losing shall send revised s.<br><br>MOAMTDThe Losing shall not wait for the de-appointment notification in 2.8.13 before issuing the s.<br><br>Advanced MeterMOAMTDD0149D0150D0313D0268For NHH | Losing MOA | Gaining MOA | **Advanced Metering Assets**<br><br>D0268 Advanced Meter Technical Details<br><br>D0383 Notification of Commissioning Information<br><br>D0384 Notification of | Electronic or other method, as agreed |

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| | | s, the Losing will need to convert the legacy s (which were previously communicated in a / and ) into a prior to sending.<br><br>Advanced Metering AssetD0268Metering AssetMOAFor s, the is to be sent in all circumstances, even if no is present on site, unless the does not have sufficient information to fully populate group 01A.<br><br>Traditional Metering AssetD0150D0149Metering AssetFor s, the is to be sent in all circumstances. The would not be issued where there is no . | | | Commissioning Status<br><br>or<br><br>**Traditional Metering Assets**<br><br>D0149 Notification of Mapping Details.<br><br>D0150 Traditional Meter Technical Details | |
| 2.8.16 | WDAdvanced MeterAssetTraditional Metering AssetIf required, and no earlier than 3 following receipt of the notification in 2.8.12, for s and s. | Request missing MTDs where these are required by the Gaining MOA and have not been received. | Gaining MOA | Losing MOA | D0170 Request for Metering System Related Details | Electronic or other method, as agreed |
| 2.8.17 | As soon as reasonably practicable, following receipt of the notification in 2.8.16. | Send MTDs.<br><br>Where the Losing MOA is unable to issue MTDs, it shall report this to the Electricity Supplier. Where the missing MTDs arise as a result of a Switch, any query by the Losing MOA should be directed to the Losing Supplier. | Losing MOA | Gaining MOA | **Advanced Metering Assets**<br><br>D0268 Advanced Meter Technical Details<br><br>D0383 Notification of Commissioning Information<br><br>D0384 Notification of Commissioning Status<br><br>or<br><br>**Traditional Metering** | Electronic or other method, as agreed |

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| | | | | | **Asset**s<br><br>D0149 Notification of Mapping Details.<br><br>D0150 Traditional Meter Technical Details | |
| 2.8.18 | BSCPFollowing 2.8.11, in accordance with 708. | Determine processing treatment e.g. whether the MOA Appointment is effective on the next day or a future date.<br><br>For retrospective MOA Appointments proceed to 2.8.19, otherwise proceed to 2.8.20. | SMRS | | Internal Process | N/A |
| 2.8.19 | MOAAppointmentFollowing 2.8.18 (where the is retrospective). | Publish notification of MOA Appointment and MTDs for the Metering Point and any Secondary Related Metering Points. | SMRS | Electricity Supplier<br><br>Gaining MOA<br><br>SDS/ADS<br><br>DNO<br><br>EES Provider | MHHS IF-036 SMRS Notification of Supplier Agent Appointment & Supporting Info | DIP Interface |
| 2.8.20 | MOAAppointmentSecured ActiveCSSMOAFor a prospective , following completion of the processing from on the day before the effective from date. | Review and re-validate MOA Appointment.<br><br>Where the MOA Appointment is no longer valid e.g. the Switch Request is not Secured, proceed to 2.8.21, otherwise proceed to 2.8.24. | SMRS | | Internal Process | N/A |
| 2.8.21 | BSCPAppointmentWithin the timescales set out in 708, where the is not taking effect. | Issue MOA Appointment outcome notification to reflect lapsed MOA Appointment. | SMRS | Electricity Supplier<br><br>Gaining MOA | MHHS IF-035 SMRS Appointment Status Notification - rejection | DIP Interface |
| 2.8.22 | Following receipt of the notification in 2.8.21. | Receive notification of lapsed Appointment and delete any metering details received within 30 | Gaining MOA | | Internal Process | N/A |

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| | | days. | | | | |
| 2.8.23 | As soon as reasonably practicable following receipt of the notification referenced in 2.8.21. | Manage rejection of MOA Appointment.<br><br>If required, initiate new MOA Appointment and follow the process from step 2.8.1. | Electricity Supplier | | Internal Process | N/A |
| 2.8.24 | BSCPAppointmentWithin the timescales set out in 708, where the  is taking effect. | Publish notification of MOA Appointment and MTDs for Metering Point and any Secondary Related Metering Points. | SMRS | Gaining MOA<br><br>Electricity Supplier<br><br>ADS / SDS<br><br>DNO<br><br>EES Provider | MHHS IF-036 SMRS Notification of Supplier Agent Appointment & Supporting Info | DIP Interface |
| 2.8.25 | Following receipt of the notifications in 2.8.15 / 2.8.17 and 2.8.19 / 2.8.24. | Validate MTDs, including reconciliation with data received from the Electricity Supplier.<br><br>Where discrepancies are identified, the MOA shall resolve these in discussion with the relevant Market Participants. This may delay the ongoing notification in 2.8.26 | Gaining MOA | | Internal Process | N/A |
| 2.8.26 | Within 60 minutes of receipt of the notification in 2.8.24 (subject to any delay as per 2.8.25). | Send MTDs.<br><br>For Advanced Metering Assets, the D0268 is to be sent in all circumstances, even if no Metering Asset is present on site, unless the MOA does not have sufficient information to fully populate group 01A.<br><br>For Traditional Metering Assets, the D0150 is to be sent in all circumstances. The D0149 would not be issued where there is no Metering Asset. | Gaining MOA | ADS / SDS<br><br>Electricity Supplier<br><br>DNO | **Advanced Metering Assets**<br><br>D0268 Advanced Meter Technical Details<br><br>D0384 Notification of Commissioning Status (Electricity Supplier).<br><br>or | Electronic or other method, as agreed |

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| | | | | | **Traditional Metering Assets**<br><br>D0149 Notification of Mapping Details.<br><br>D0150 Traditional Meter Technical Details | |
| 2.8.27 | Following receipt of the notification in 2.8.24 and 2.8.26. | Validate MTDs, including reconciliation with data received from the SMRS.<br><br>Where discrepancies are identified, the Electricity Supplier shall resolve in discussion with the relevant Market Participants. | Electricity Supplier | | Internal Process | N/A |
| 2.8.28 | MOAWDWDOn appointment of Gaining and between 5 and 10 of 2.8.19 or 2.8.24. | Send Consumer details.<br><br>The D0225 should only be sent where required in accordance with the Transfer of Consumer Data Schedule. | Electricity Supplier | Gaining MOA | D0302 Notification of Customer Details<br><br>D0225 Priority Services Details | Electronic or other method, as agreed |
| 2.8.29 | WDWithin 3 of 2.8.19 or 2.8.24. | Send notification of Electricity Supplier and MOA appointment. | Gaining MOA | MAP | D0303 Notification of Meter Operator, Supplier and Metering Assets installed/removed by the MOP to the MAP. | Electronic or other method, as agreed |
| 2.8.30 | WDWithin 5 of 2.8.13. | Send notification of MOA de-appointment. | Losing MOA | MAP | D0303 Notification of Meter Operator, Supplier and Metering Assets installed/removed by the MOP to the MAP. | Electronic or other method, as agreed |

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**New Connection MHHS Migration**

2.9. The process below shall be followed where MHHS Migration is enacted via an Initial Registration. This process is only applicable where the Metering Point was Created within the Supplier Meter Registration Service prior to MHHS Go-Live and the Gaining Supplier is MHHS Activated. This process is applicable to all types of Metering Asset, unless otherwise stated.

| Ref | When | Action | From | To | Information Required | Method |
|---|---|---|---|---|---|---|
| 2.9.1 | Within 60 minutes of receipt of a Notification to New Supplier of Site Information by the Gaining Supplier (MHHS IF-002 Notification to New Supplier of Site Information) indicating that an Initial Registration Request is Pending.<br><br>As described in BSCP708, prior to this step, where the Metering Point was established before MHHS Go-Live and the Gaining Supplier is MHHS Activated, the SMRS will issue both the MHHS IF-002 and also the D0217 (Confirmation of the Registration of a Meter Point) and D0260 (Notification from MPAS of Old Supplier Registration Details) Market Messages to the Gaining Supplier. If the Gaining Supplier chooses not to migrate the Metering Point then it will Appoint the MOA in accordance with the process in Part E of the Metering Operations Schedule. | Send MOA Appointment request.<br><br>The Gaining Supplier shall ensure the chosen MOA is acceptable based on the Premises, Market Segment and meter type. | Gaining Supplier | SMRS | MHHS IF-031 Supplier Agent Appointment Request | DIP Interface |
| 2.9.2 | Following receipt of the notification referenced in 2.9.1 and in accordance with BSCP708 | Validate MOA Appointment request.<br><br>If Appointment is accepted, proceed to 2.9.5, otherwise proceed to 2.9.3. | SMRS | | Internal Process | N/A |
| 2.9.3 | Following 2.9.2 where the Appointment is not accepted. | Send notification that the proposed MOA Appointment has | SMRS | Gaining Supplier | MHHS IF-032 SMRS Supplier Agent Appointment | DIP Interface |

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| | | been rejected by the SMRS. | | | Request Response - rejection | |
| 2.9.4 | Within 60 minutes of receipt of the notification referenced in 2.9.3.<br><br>Electricity Suppliers are only required to issue the new Appointment request within 60 minutes for 90% of Appointment rejections, with the remaining being processed by the end of the following Working Day. | Manage rejection of proposed MOA Appointment.<br><br>Where the rejection is of a type the Gaining Supplier can resolve without involving other industry parties, send a corrected MHHS IF-031.<br><br>If the Gaining Supplier needs to involve other industry parties to resolve the issue, then reasonable endeavours shall apply.<br><br>Restart process from 2.9.1. | Gaining Supplier | | Internal Process | N/A |
| 2.9.5 | Following 2.9.2 where the Appointment is accepted. | Send notification that the proposed MOA Appointment has been accepted by the SMRS. | SMRS | Gaining Supplier | MHHS IF-032 SMRS Supplier Agent Appointment Request Response - acceptance | DIP Interface |
| 2.9.6 | At the same time as 2.9.5. | Update MOA Appointment and issue MOA Appointment validation request. | SMRS | Gaining MOA | MHHS IF-033 SMRS Request for Supplier Agent Appointment | DIP Interface |
| 2.9.7 | Following receipt of the notification referenced in 2.9.6. | Perform validation checks to confirm Electricity Supplier contract is in place and it has the correct Qualification to be Appointed for the specific Metering Point.<br><br>If Appointment is accepted, proceed to 2.9.11, otherwise proceed to 2.9.8. | Gaining MOA | | Internal Process | N/A |

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| 2.9.8 | Within 60 minutes of receipt of the notification referenced in 2.9.6 where Appointment is to be rejected.<br><br>MOAs are only required to issue the response to the Appointment request within 60 minutes for 90% of Appointment requests, with the remaining being processed by the end of the following Working Day. | Reject proposed MOA Appointment and delete any metering details received within 30 days. | Gaining MOA | SMRS | MHHS IF-034 Supplier Agent Appointment Request Response to SMRS - rejection | DIP Interface |
| 2.9.9 | Following receipt of the rejection notification referenced in 2.9.8, in accordance with BSCP708. | Issue MOA Appointment outcome | SMRS | Gaining Supplier | MHHS IF-035 SMRS Appointment Status Notification - rejection | DIP Interface |
| 2.9.10 | As soon as reasonably practicable following receipt of the notification referenced in 2.9.9. | Manage rejection of proposed MOA Appointment.<br><br>Once resolved initiate new MOA Appointment and follow the process from step 2.9.1. | Gaining Supplier | | Internal Process | N/A |
| 2.9.11 | Within 60 minutes of receipt of the notification referenced in 2.9.6 where Appointment is to be accepted.<br><br>MOA are only required to issue the response to the Appointment request within 60 minutes for 90% of Appointment requests, with the remaining being processed by the end of the following Working Day. | Accept proposed MOA appointment. | Gaining MOA | SMRS | MHHS IF-034 Supplier Agent Appointment Request Response to SMRS - acceptance | DIP Interface |
| 2.9.12 | Following receipt of the acceptance notification referenced in 2.9.11 in accordance with BSCP708. | Issue MOA Appointment outcome | SMRS | Gaining Supplier<br><br>Gaining MOA | MHHS IF-035 SMRS Appointment Status Notification -acceptance | DIP Interface |
| 2.9.13 | Following 2.9.11, in accordance with BSCP708. | Determine processing treatment e.g. whether the MOA Appointment is effective on the | SMRS | | Internal Process | N/A |

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| | | next day or a future date.<br><br>For retrospective MOA Appointments proceed to 2.9.14, otherwise proceed to 2.9.15. | | | | |
| 2.9.14 | Following 2.9.13 (where the MOA Appointment is retrospective). | Publish notification of MOA Appointment and MTDs for the Metering Point and any Secondary Related Metering Points. | SMRS | Gaining Supplier<br><br>Gaining MOA<br><br>SDS/ADS<br><br>DNO<br><br>EES Provider | MHHS IF-036 SMRS Notification of Supplier Agent Appointment & Supporting Info | DIP Interface |
| 2.9.15 | Following 2.9.13 (where the MOA Appointment is prospective):<br><br>a) following an Initial Registration Request cancellation being received from the CSS; or<br>b) following completion of the Secured Active processing from CSS on the day before the MOA effective from date. | Review and re-validate MOA Appointment.<br><br>Where the MOA Appointment is no longer valid e.g. the Initial Registration Request is not Secured or has been cancelled, proceed to 2.9.16, otherwise proceed to 2.9.19. | SMRS | | Internal Process | N/A |
| 2.9.16 | Within the timescales set out in BSCP708, where the Appointment is not taking effect. | Issue MOA Appointment outcome notification to reflect lapsed MOA Appointment. | SMRS | Gaining Supplier<br><br>Gaining MOA | MHHS IF-035 SMRS Appointment Status Notification - rejection | DIP Interface |
| 2.9.17 | Following receipt of the notification in 2.9.16. | Receive notification of lapsed Appointment and delete any metering details received within 30 days. | Gaining MOA | | Internal Process | N/A |

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| 2.9.18 | As soon as reasonably practicable following receipt of the notification referenced in 2.9.16. | Manage rejection of MOA Appointment.<br><br>If required, initiate new MOA Appointment and follow the process from step 2.9.1. | Gaining Supplier | | Internal Process | N/A |
| 2.9.19 | Within the timescales set out in BSCP708, where the Appointment is taking effect. | Publish notification of MOA Appointment for Metering Point and any Secondary Related Metering Points. | SMRS | Gaining MOA<br><br>Gaining Supplier<br><br>ADS / SDS<br><br>DNO<br><br>EES Provider | MHHS IF-036 SMRS Notification of Supplier Agent Appointment & Supporting Info | DIP Interface |
| 2.9.20 | On appointment of Gaining MOA and between 5WD and 10WD of 2.9.14 or 2.9.19. | Send Consumer details.<br><br>The D0225 should only be sent where required in accordance with the Transfer of Consumer Data Schedule. | Gaining Supplier | Gaining MOA | D0302 Notification of Customer Details<br><br>D0225 Priority Services Details | Electronic or other method, as agreed |
| 2.9.21 | Following Appointment | Install Metering Asset(s) as required and send Meter Technical Details in accordance with Paragraph 15 on the Metering Operations Schedule. | MOA | | Refer to Paragraph 15 of the Metering Operations Schedule | |

# 3 MHHS Reverse Migration

3.1. MHHS Reverse Migration is initiated by the Supplier Meter Registration Service where a Switch or Initial Registration is initiated, in relation to an MHHS Metering Point, by a Gaining Supplier which is not MHHS Activated. Where the Gaining Supplier is MHHS Activated, it cannot choose to enact MHHS Reverse Migration.

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3.2. During the MHHS Migration Period, the Gaining Supplier shall check the MHHS status of the Metering Point prior to initiating a Switch or Initial Registration using the Electricity Enquiry Service, to determine whether they are in a position to Register the Metering Point.

3.3. To initiate the process, the Supplier Meter Registration Agent shall, on receipt of information indicating that a Switch has been initiated by an Electricity Supplier who is not MHHS Activated for a Metering Point currently settling under MHHS arrangements, send required information to the Losing Supplier via legacy Market Messages. In the case of Initial Registration there is no Losing Supplier and therefore this communication is not required.

3.4. Where a MHHS Reverse Migration occurs, the transmission on an IF-003 Market Message (Notification of Reverse Migration and De-appointment) from the Supplier Meter Registration Service to the Losing Meter Operator Agent (and Advanced / Smart Data Service Agent) will indicate that MHHS Reverse Migration has occurred and the Metering Point is now operating under legacy arrangements. For MHHS Reverse Migration, the IF-003 (Notification of Reverse Migration and De-appointment) will be issued instead of the IF-037 Notification of Supplier Agent Appointment. In the case of Initial Registration there is no Losing Meter Operator Agent (or Advanced / Smart Data Service) and therefore the IF-003 (Notification of Reverse Migration and De-appointment) will only be issued to the Electricity Enquiry Service and DNO.

3.5. Where a Related Metering Point relationship exists, the Primary Related Metering Point and Secondary Related Metering Point will undergo a Switch simultaneously i.e. where a Switch is initiated in relation to the Primary Related Metering Point, the Secondary Related Metering Point shall be automatically Switched by the Central Switching Service. However, MHHS Reverse Migration for each Metering Point shall be progressed independently by the Electricity Supplier i.e. the Gaining Supplier shall appoint Supplier Agents for each Metering Point separately.

3.6. Where an Import / Export Metering Point association exists and one or both Metering Points undergo MHHS Reverse Migration, these shall be progressed independently by the relevant Electricity Suppliers.

3.7. Once initiated, a MHHS Reverse Migration will complete unless a notification of a Cancelled Registration is received for the Metering Point by the Electricity Retail Data Service from the Central Switching Service.

**Reverse Migration with Switch**

3.8. The process below shall be followed where MHHS Reverse Migration is enacted as part of a Switch. The REC documents the process covering Appointment of the legacy MOA. During Reverse Migration a NHH / HH Data Collector and Data Aggregator will also be Appointed. Details of this process are included in BSCP708. This process is applicable to all types of Metering Asset, unless otherwise stated.

| Ref | When | Action | From | To | Information Required | Method |
|---|---|---|---|---|---|---|
| 3.8.1 | Where MHHS Reverse Migration is initiated as described in Paragraph 3.1. | Send MOA Appointment request.<br><br>The Gaining Supplier shall populate the Service Reference (J0274) and Service Level Reference (J0275) with REVM to | Gaining Supplier | Gaining MOA | D0155 Notification of Meter Operator or Data Collector Appointment and | Electronic or other method, as agreed |

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| | | indicate a MHHS Reverse Migration is being initiated. | | | Terms | |
| 3.8.2 | Within 5WD of 3.8.1, if Appointment is rejected | Send notification of rejection of Appointment including the reason why the request has been rejected.<br><br>Restart process from 3.8.1. | Gaining MOA | Gaining Supplier | D0261 Rejection of Agent Appointment | Electronic or other method, as agreed |
| 3.8.3 | Within 5WD of 3.8.1, if Appointment is accepted | Send notification of acceptance of Appointment. | Gaining MOA | Gaining Supplier | D0011 Agreement of Contractual Terms | Electronic or other method, as agreed |
| 3.8.4 | As soon as reasonably practicable following receipt of the notification referenced in 3.8.3 | Provide Supplier Agent details and Settlement details required in accordance with BSCP708. | Gaining Supplier | SMRS | D0205 Update Registration Details | Electronic or other method, as agreed |
| 3.8.5 | Following receipt of the notification referenced in 3.8.4. | Perform validation checks.<br><br>If data is accepted, the D0172 Confirmation of Changes will be issued in accordance with BSCP708 and Supplier Agent Appointment update will be issued to the Central Switching Service in accordance with the RMP Lifecycle Schedule. | SMRS | | Internal Process | N/A |
| 3.8.6 | Within the timescales set out in BSCP708, where the Appointment is taking effect. | Send MOA de-appointment using DIP Interfaces.<br><br>This notification will be issued even if the D0205 has not been received in accordance with 3.8.4. | SMRS | Losing MOA<br><br>Losing Supplier<br><br>DNO<br><br>EES | MHHS IF-003 Notification of Reverse Migration and De-appointment | DIP Interface |
| 3.8.7 | Within 2WD of receipt of the notification in 3.8.6 | Send MTDs.<br><br>Where the MTDs change before the Gaining MOA effective from date, the Losing MOA shall send revised MTDs.<br><br>For Smart Metering Assets, the Losing MOA shall create the skeleton D0150. | Losing MOA | Gaining MOA | **Advanced Metering Assets**<br><br>D0268 Advanced Meter Technical Details<br><br>D0383 Notification of Commissioning | Electronic or other method, as agreed |

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| | | Where the IF-003 does not contain details of the Gaining MOA, the Losing MOA shall utilise other means to identify the Gaining MOA e.g. raising a query with the Losing Supplier or viewing the data via the EES. | | | Information<br><br>D0384 Notification of Commissioning Status<br><br>or<br><br>**Traditional Metering Assets**<br><br>D0149 Notification of Mapping Details.<br><br>D0150 Traditional Meter Technical Details<br><br>or<br><br>**Smart Metering Assets**<br><br>Skeleton D0150 Traditional Meter Technical Details | |
| 3.8.8 | In parallel with 3.8.7, for Smart Metering Assets. | Send skeleton D0150 Traditional MTDs | Losing MOA | Gaining Supplier | Skeleton D0150 Traditional Meter Technical Details | Electronic or other method, as agreed |
| 3.8.9 | Following receipt of the notification referenced in 3.8.8, for Smart Metering Assets. | Send tariff configuration data. | Gaining Supplier | Gaining MOA | D0367 Smart Meter Configuration Details | Electronic or other method, as agreed |
| 3.8.10 | Following receipt of notifications referenced in 3.8.7 and 3.8.9, for Smart Metering Assets. | Create a valid D0149 / D0150 pair for onward transmission. | Gaining MOA | | Internal Process | N/A |
| 3.8.11 | Following receipt of notification | Transform the MTDs from a D0268 format to a D0149 / D0150 | Gaining | | Internal process | N/A |

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| | referenced in 3.8.7, for Advanced Metering Assets where the Electricity Supplier has determined that the Metering Point should be NHH settled under legacy arrangements. | and D0313 format for onward transmission. | MOA | | | |
| 3.8.12 | As soon as reasonably practicable, following receipt of the notification in 3.8.7. | Send MTDs.<br><br>Where MTDs have not been received by the Gaining MOA within the timescales set out in 3.8.7, the Gaining MOA may send a request to the Losing MOA using the D0170 (Request for Metering System Related Details). | Gaining MOA | Gaining Supplier<br><br>HHDC/ NHHDC<br><br>DNO | **HH Metering Assets**<br><br>D0268 Advanced Meter Technical Details<br><br>D0384 Notification of Commissioning Status (Electricity Supplier only)<br><br>or<br><br>**NHH Metering Assets**<br><br>D0149 Notification of Mapping Details.<br><br>D0150 Traditional Meter Technical Details<br><br>D0313 Auxiliary Meter Technical Details | Electronic or other method, as agreed |
| 3.8.13 | On appointment of Gaining MOA and within 1WD of 3.8.3. | Send Consumer details.<br><br>The D0225 should only be sent where required in accordance with the Transfer of Consumer Data Schedule. | Gaining Supplier | Gaining MOA | D0302 Notification of Customer Details<br><br>D0225 Priority Services | Electronic or other method, as agreed |

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| | | | | | Details | |
| 3.8.14 | On appointment of Gaining MOA and within 1WD of 3.8.3. | Send MOA appointment details.<br><br>The D0148 should be populated in the same way as a new connection i.e. with the Gaining MOA (and Gaining Data Aggregator) details.<br><br>The Gaining MOA would also receive a D0148 with details of the Gaining NHHDC / HHDC as detailed in BSCP708. | Gaining Supplier | NHHDC / HHDC | D0148 Notification of Change to Other Parties. | Electronic or other method, as agreed |
| 3.8.15 | Within 1WD of 3.8.12. | Send notification of Electricity Supplier and MOA appointment. | Gaining MOA | MAP | D0303 Notification of Meter Operator, Supplier and Metering Assets installed/removed by the MOP to the MAP. | Electronic or other method, as agreed |
| 3.8.16 | Within 5WD of 3.8.6. | Send notification of MOA de-appointment. | Losing MOA | MAP | D0303 Notification of Meter Operator, Supplier and Metering Assets installed/removed by the MOP to the MAP. | Electronic or other method, as agreed |

**New Connection Reverse Migration**

3.9. The process below shall be followed where MHHS Reverse Migration is enacted as part of an Initial Registration. The REC documents the process covering Appointment of the legacy MOA. During Reverse Migration a NHH / HH Data Collector and Data Aggregator will also be Appointed. This process is applicable to all types of Metering Asset, unless otherwise stated.

| Ref | When | Action | From | To | Information Required | Method |
|---|---|---|---|---|---|---|
| 3.9.1 | Where MHHS Reverse Migration is initiated as | Send MOA Appointment request. | Gaining Supplier | Gaining MOA | D0155 Notification of Meter Operator or | Electronic or other method, |

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| | described in Paragraph 3.1. | | | | Data Collector Appointment and Terms | as agreed |
| 3.9.2 | Within 5WD of 3.9.1, if Appointment is rejected | Send notification of rejection of Appointment including the reason why the request has been rejected.<br><br>Restart process from 3.9.1. | Gaining MOA | Gaining Supplier | D0261 Rejection of Agent Appointment | Electronic or other method, as agreed |
| 3.9.3 | Within 5WD of 3.9.1, if Appointment is accepted | Send notification of acceptance of Appointment. | Gaining MOA | Gaining Supplier | D0011 Agreement of Contractual Terms | Electronic or other method, as agreed |
| 3.9.4 | As soon as reasonably practicable following receipt of the notification referenced in 3.9.3 | Provide Supplier Agent details and Settlement details required in accordance with BSCP708. | Gaining Supplier | SMRS | D0205 Update Registration Details | Electronic or other method, as agreed |
| 3.9.5 | Following receipt of the notification referenced in 3.9.4. | Perform validation checks.<br><br>If data is accepted, the D0172 Confirmation of Changes will be issued in accordance with BSCP708 and Supplier Agent Appointment update will be issued to the Central Switching Service in accordance with the RMP Lifecycle Schedule. | SMRS | | Internal Process | N/A |
| 3.9.6 | Within the timescales set out in BSCP708, where the Appointment is taking effect. | Send MOA de-appointment using DIP Interfaces.<br><br>This notification will be issued even if the D0205 has not been received in accordance with 3.9.4. | SMRS | DNO<br><br>EES | MHHS IF-003 Notification of Reverse Migration and De-appointment | DIP Interface |
| 3.9.7 | On appointment of Gaining MOA and within 1WD of 3.9.3. | Send Consumer details.<br><br>The D0225 should only be sent where required in accordance with the Transfer of Consumer Data Schedule. | Gaining Supplier | Gaining MOA | D0302 Notification of Customer Details<br><br>D0225 Priority Services Details | Electronic or other method, as agreed |
| 3.9.8 | On appointment of Gaining MOA and within 1WD of 3.9.3. | Send MOA appointment details.<br><br>The D0148 should be populated with the Gaining MOA (and Gaining Data Aggregator) details. | Gaining Supplier | NHHDC / HHDC | D0148 Notification of Change to Other Parties. | Electronic or other method, as agreed |

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| | | The Gaining MOA would also receive a D0148 with details of the Gaining NHHDC / HHDC as detailed in BSCP708. | | | | |

# 4 Change of Advanced / Smart Data Service Agent

4.1. The process for Advanced / Smart Data Service Agent Appointment as part of MHHS Migration is set out within BSCP708. Where an Advanced / Smart Data Service Agent Appointment occurs as part of MHHS Migration, the prospective Meter Operator Agent will receive details of the new Advanced / Smart Data Service Agent from the Supplier Meter Registration Service and will provide Meter Technical Details to the new Advanced / Smart Data Service Agent in accordance with the process below:

| Ref | When | Action | From | To | Information Required | Method |
|---|---|---|---|---|---|---|
| 4.1.1 | Where Advanced / Smart Data Service Agent Appointment is accepted in accordance with BSCP708. | Publish notification of proposed Advanced / Smart Data Service Agent Appointment. | SMRS | MOA | MHHS IF-035 SMRS Appointment Status Notification | DIP Interface |
| 4.1.2 | Within 60 minutes of receipt of the notification in 4.1.1, for Traditional Meters Assets and Advanced Meters Assets only. | Send Meter Technical Details.<br><br>For Advanced Meters Assets, the D0268 is to be sent in all circumstances, even if no Metering Asset is present on site, unless the MOA does not have sufficient information to fully populate group 01A.<br><br>For Traditional Meters Assets, the D0150 is to be sent in all circumstances. The D0149 would not be issued where there is no Metering Asset. | MOA | ADS / SDS | **Advanced Meters Assets**<br>• D0268 Half Hourly Meter Technical Details<br><br>or<br><br>**Traditional Meters Assets**<br>• D0149 Notification of Mapping Details.<br>• D0150 Traditional Meter Technical Details | Electronic or other method, as agreed |
| 4.1.3 | Where Advanced / Smart Data Service Agent Appointment is confirmed in accordance with BSCP708. | Issue notification of confirmed Advanced / Smart Data Service Agent Appointment. | SMRS | MOA | MHHS IF-036 SMRS Notification of Supplier Agent Appointment & Supporting Info | DIP Interface |

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